



MicronDR Cleanroom Class 10 Data Recovery Lab

OEM PARTNER PROGRAM

The OEM Partner Program offers you and your clients; access to the world's most advanced cleanroom lab and on-site data recovery services for all brands and formats of storage media. Our comprehensive OEM Partner Program gives registered partners the opportunity to increase their profitability and growing their business by providing customers and end users with a continuum of full-service support. This program allows you to maintain your own customer support service. As an OEM Service Partner, you remain in charge of your relationship with your customers who require data recovery. We provide the lab support in the background to meet the needs of your customer.

For Whom:

Applicable for manufacturers of computers, mega IT retailers, distributors, system integrators, ISPs and providers of SOE tender projects. MicronDR will provide your company with the platform to resell data recovery services as your own.

| EXCLUSIVE OEM PARTNER BENEFITS | |
|---|---|
| <ul style="list-style-type: none"> • Re-package MicronDR's Corporate DR Packages • You will bill customers directly as part of your services offered • You can provide data recovery services with the benefit of using our name combined with yours | <ul style="list-style-type: none"> • Package MicronDR Assurance to their customers • Our excellent and dedicated customer service team will explain and deal with your clients • Convenient online submissions and tracking • Receive promotional items, on-going Partner Promotions, incentive programs and communications |

Modus Operandi:

As an OEM Partner, your company can re-package all our corporate packages and market to your customers as your own range of services. The main program that will be of immediate benefit to you is our Data Recovery Assurance (DRA). You may roll it out as your own assurance together with your services. At the end of the month, you only need to provide us with the information of the subscribers and we will bill you the cost accordingly. You will provide the Level 1 support and escalate to our lab for Level 2 and above.

The MicronDR Recovery Services Capabilities

- State-of-the-art full service Cleanroom Class 10 Laboratory facilities
- Data recovery for all brands and formats of digital storage media
- Team of experienced technical staff with high recovery track records
- Critical Response and multiple collection centres at customers' convenience.
- 24x7 recovery services and partner support